

# NYSLRS Contact Information

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If you, as an employer, have questions about NYSLRS, please use our [help desk form](#) or refer to the contact information listed below.

<b>General Benefit Information for Employers, Members and Retirees</b>	
Toll-Free	1-866-805-0990
Fax	518-402-4433

<b>General Employer Information</b>	
Email	<a href="mailto:RTEmpSer@osc.ny.gov">RTEmpSer@osc.ny.gov</a>
Fax	518-474-8357

<b>Employer Contact Updates</b>	
Email	<a href="mailto:NYSLRS_Employer_Access@osc.ny.gov">NYSLRS_Employer_Access@osc.ny.gov</a>
Fax	518-257-1578

<b>Employer Reporting</b>	
Email	<a href="mailto:NYSLRSEmployerReporting@osc.ny.gov">NYSLRSEmployerReporting@osc.ny.gov</a>
Fax	518-474-9898

<b>Employer Billing</b>	
Billing and Rates	<a href="mailto:NYSLRS_Billing@osc.ny.gov">NYSLRS_Billing@osc.ny.gov</a>
GASB Statements	<a href="mailto:NYSLRS_GASB@osc.ny.gov">NYSLRS_GASB@osc.ny.gov</a>
Census Data Audit	<a href="mailto:CensusDataAudit@osc.ny.gov">CensusDataAudit@osc.ny.gov</a>
Tax Services	<a href="mailto:TaxServices@osc.ny.gov">TaxServices@osc.ny.gov</a>

<b>Ordering Retirement Systems Forms and Publications</b>	
Email	<a href="mailto:msserv@osc.ny.gov">msserv@osc.ny.gov</a>
Fax	518-473-4560

<b>Member Enrollment</b>	
Email	<a href="mailto:InternalRegistrationInquiries@osc.ny.gov">InternalRegistrationInquiries@osc.ny.gov</a>
Fax	518-486-4382

<b>Hearings</b>	
Phone	518-486-7015
Email	<a href="mailto:Hearings@osc.ny.gov">Hearings@osc.ny.gov</a>
Fax	518-402-4137

**Independent Contractor or Elected & Appointed Officials**

Phone	518-402-3815
Email	<a href="mailto:PensionIntegrity@osc.ny.gov">PensionIntegrity@osc.ny.gov</a>
Fax	518-486-9577

**Loans/Loan Overpayments**

Fax	518-486-9877
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**Matrimonial**

Email	<a href="mailto:dro@osc.ny.gov">dro@osc.ny.gov</a>
Fax	518-473-0718

**Past Service Inquiries**

Email	<a href="mailto:Arrears_Supervisors@osc.ny.gov">Arrears_Supervisors@osc.ny.gov</a>
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**Transfers & Withdrawals from Membership**

Fax	518-408-3189
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**Disabilities**

In Process	
Email	<a href="mailto:DisProcessing@osc.ny.gov">DisProcessing@osc.ny.gov</a>
Fax	518-474-3091 or 518-408-3587
Calculations	
Email	<a href="mailto:DisabilityCalc@osc.ny.gov">DisabilityCalc@osc.ny.gov</a>
Fax	518-408-3766

**Post-Retirement Employment**

For questions about hiring retired NYSLRS members and membership restoration:	
Email	<a href="mailto:PostRetirementReporting@osc.ny.gov">PostRetirementReporting@osc.ny.gov</a>
For questions about reporting post-retirement earnings:	
Email	<a href="mailto:NYSLRSEmployerReporting@osc.ny.gov">NYSLRSEmployerReporting@osc.ny.gov</a>